**BPT – Discount Code**

* Scratch can make coupon code for any ticket
* Link that is currently on site takes user to a place where they can enter code.
* They get the option to get a free ticket
* Scratch can limit the number.
* This one is basically a different ticket type.
* It can also make one-shot codes.

**BPT – On site**

* has own pull down for On-Site
  + Shows every event ever – GBE, Babydoll, Scratchness, ect.
* Put events into the cart
* Pick payment
  + Cash
  + Credit Card – takes name, number and security code.
  + Check
* We need to buy MagTek swipers ($40-80)

**BPT - Tickets are Scannable**

* could be useful 1-hit ticket types
* scanners are rentable, and they allow phone apps.
* can turn off ticketing for cases where we don’t want this.

**BPT – Search**

* can scan by event and name, but not just by name.
* and can check them in just like scanning

**For Whole Shebang**

* we agreed we are printing off their commitment schedule on the back of their pass – that includes classes, performances, volunteering.

**What about other packages?**

* Fan Admission
* Scholar
* Socialite

**For people who only do things they are comped for (ie, performers, teachers, volunteers)**

* Performers are on a show-list that security has, they get nothing.
  + Security checks performer’s identity before giving access to any checkpoint.
  + There is nothing the performer can transfer to someone else.
* ??Teachers
* ?? Volunteers

# Reporting:

**BPT can do:**

- info about ticket sales.

**Scratch Wants:**

* reporting of inventory – for example – how many seats are committed for Saturday night Main Event, including:
  + BPT sales at all prices
  + Whole Shebang passes
  + Comped performers who don’t have any purchase
  + The Socialite
  + Anything else that included a ticket to the Main Event.
  + Not worried about Groupon or other couponing systems.
    - Coupons can be keyed in by hand 3 hours before the event into BPT
    - Reg Desk can expect that the person can be found in BPT… no matter where they got sold.
* Reporting of daily sales for cash:
  + Just cash
  + Don’t care about inventory sold.
  + Selectable start/end down to hours/minutes (and date)
  + No need to do data intake, it can be done on paper.

- Need fix to Sync Transactions – need a way to get unregistered users who bought only through the website in a way that lets us check them in later.

* **Living Social** = the one true couponing system. What can we do to connect to it and bring it into the data stores?
  + Scratch will set up Living Social – specialized tickets in the packages he wants – Fan Club Ticketing.
  + He’ll generate a bunch of random codes that he can hand to Living Social.
  + Living Social members will be responsible for following the instructions to use their codes.
  + That puts all checkin from Living Social through BPT.

# Use Cases:

On site purchase

Living Social Purchase

Ticketed Item Pickup (will call)

Comp-Only for Show (and they get a Fan Admission and possible goodies)

Users that bought stuff online and come to reg desk (any stuff)

* Attendees -> View Users – add to the ticket list (or Receipt Ticket page)
  + A column for “Admitted?”
  + A checkbox next to each row
  + A button to submit
* When the person has picked up an item, the Admitted? Cell then shows the timestamp for when the submit button was pressed.
* Nice to have a mess up correction method

Will Call – a purchaser may specify a pick-up person for some number of tickets – the Receipt Ticket interface should allow the pickup person, not the purchaser to get the tickets.

Need Calendars – 3

* the conference
* everything else
* volunteering